



Border and Protocol Delivery Group Update

Dear Stakeholder,

This bulletin provides the latest news from the Government relating to UK borders following the end of the transition period.

Please share these updates with your clients, customers and members and feel free to highlight content on your communications channels.

For more information, go to gov.uk/transition

Please continue to use the [online forum](#) for your general questions and we will endeavour to provide answers to you as soon as we can.

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Updated Border Operating Model

Yesterday (18 November) the Government published an updated Border Operating Model. This new iteration of the model reflects the revised timetable for the introduction of UK border import controls, as announced on 14 September. It also provides additional material on the detailed implementation of Sanitary and Phytosanitary (SPS) controls and the Goods Vehicle Movement Service (GVMS). This update will bring the Border Operating Model in line with other guidance available on GOV.UK

This updated Border Operating Model will continue to help businesses which trade with the EU to understand the approaching new requirements and those which are already in effect.

Further detail on the implementation of Sanitary and Phytosanitary (SPS) controls:

Since 1 Jan 2021, documentary, identity and physical checks on imports of live animals and

high-priority plants and plant products have taken place at the point of destination and pre-notification requirements will be required for products of animal origin (POAO), animal by-products (ABP), and high risk food not of animal origin (HRFNAO) from January 2022.

In September, the Government updated traders that full EU to GB sanitary and phytosanitary (SPS) import controls would commence from 1 July 2022.

We have always looked to take a pragmatic approach when introducing import controls, ensuring that businesses have more time to recover from the pandemic and while maintaining our high biosecurity standards.

To deliver these changes smoothly we will introduce certification, documentary and physical checks, by commodity groups for animal products, plant and plant products, in three phases between 1 July 2022 and 1 November 2022.

The following is a summary of the controls and when they will be implemented:

- **From 1st July**, certification and physical and identity checks will be introduced for:
 - All remaining regulated animal by-products;
 - All regulated plants and plant products;
 - All meat and meat products
 - All remaining high-risk food not of animal origin.
- **From 1st September**, certification and physical checks will be introduced for all dairy products.
- **From 1st November** certification and physical checks will be introduced for all remaining regulated products of animal origin, including composite products and fish products.
- **High-priority plants and plant products** checks will transfer from place of destination to designated BCPs and control points from **1st July 2022**.
- Live animal checks will also transfer incrementally from point of destination to designated border control posts from **1st July 2022** as facilities are ready and designated.

Defra will provide further information on the phased approach to physical SPS checks from the New Year.

Hauliers urged to register for the Goods Vehicle Movement Service (GVMS)

From 1 January, hauliers who move goods between the EU and Great Britain (GB) must be registered for GVMS or they will not be able to cross the EU/GB border. To help hauliers get ready for these changes, HMRC are sharing this leaflet with drivers who move commercial goods between the EU and GB, to make sure their firms are registered for GVMS. You can find this leaflet and translations of the content in 10 European languages at gov.uk/haulier-leaflets Please share this link with your members who move goods between the EU and GB.

BPDG Import Controls Webinar Programme: Exporting good from the EU to GB

On Monday 15 November BPDG launched a series of webinars which outline all the steps required to move goods from the EU to GB. The webinars are commodity specific and will act as a step by step guide.

The webinars have been translated into five key languages including English and will focus on exporting goods from France, Portugal, Spain, Germany, Poland, Italy, Netherlands and Belgium to Great Britain.

For a full list of webinars, how to register and to access recordings from previous events click [here](#). We would also encourage you to share this link with your EU suppliers or members based in the EU who export to GB.

Upcoming webinars and on demand videos

The UK Government continues to run a series of webinars and on demand videos across a range of topics relating to the new rules and procedures.

On Monday 8th November the UK Government hosted a haulier and intermediary focused event on using the short straits after January 2021, providing an overview of the end to end process, including detail on GVMS and featuring additional presentations on IBFs and more. [The Youtube link is available here.](#)

BPDG is also running a programme of online Industry Days. These events will provide practical details about moving goods between the EU and GB. They cover procedures and systems at the border and details about the new import requirements for GB. Following presentations from Government officials, there will be question and answer sessions.

The events are open to EU and UK audiences and will cover details of interest to all in the supply chain, traders, hauliers, intermediaries and trade associations.

We recommend you take the time to visit [this page](#), which has links to recordings of previous webinars and details of how to sign up to upcoming webinars.

Upcoming events include:

25 November [BPDG / British Embassy Madrid Industry Day](#) 09:00-11:00 UK time

Helpline numbers & online forums

Here is the list of helplines you may find useful. We have added hyperlinks that will take you to pages that provide extra information such as the opening hours for the helpline all of which have sufficient capacity to support businesses.

- HMRC Customs & International Trade Helpline - 0300 200 3700
- [HMRC Imports and Exports General Enquiries](#) - 0300 322 9434
- [New Computerised Transit System](#) - 0300 322 7095
- [DVLA Contact Centre](#) - 0300 790 6802
- DVSA:
 - [Vehicle Operator Licensing Enquiries](#) - 0300 123 9000
 - [International Road Haulage Permits](#) - 0330 678 1117
- [The Office for Product Safety and Standards](#) - 0121 345 1201
- [MHRA Customer Service Centre](#) - 020 3080 6000
- [National Supply Disruption Centre](#) - 0800 915 9964
- [Rural Payments Agency \(RPA\) Trader team](#) - 0330 041 6500
- [Animal, Plant and Health Agency \(APHA\)](#) - 0300 1000 313
- [Defra Rural Services](#) - 0300 020 0301
- [Environment Agency England](#) - 03708 506 506
- [Forestry Commission](#) - 0300 067 4000
- [Fish Exports Helpline](#) - 0330 159 1989
- [The Intellectual Property Office](#) - 0300 300 2000
- [BEIS Public Enquiries Helpline](#) - 020 7215 5000
- BEIS Business Support Lines:
 - [England](#) - 0800 998 1098
 - [Scotland](#) - 0300 303 0660
 - [Wales](#) - 0300 060 3000
 - [Northern Ireland](#) - 0800 181 4422
- [Citizen Advice Consumer Helpline](#) - 0808 223 1133
- [Department for Education Helpline](#) - 0370 000 2288
- [Home Office - UK Visas & Immigration Helpline](#) - 0300 790 6268
- [Home Office - EU Settlement Scheme Application Resolution Centre](#) - 0300 123 7379

HMRC also operates a number of services, including:

- Import/export general enquiries can be made by calling 0300 200 3700.
- You can also [speak to an adviser online](#) about general import and export queries.
- It is also possible to [send a question about imports, exports and customs reliefs](#).

DEFRA Helplines:

DEFRA also has a number of additional [helplines](#) for the commodity you are exporting to the EU.

For questions to the DVSA on vehicle operator licensing you can call 0300 123 9000. For questions to the DVLA you should call 0300 790 6802.

The UK Government also operates two online forums where you can access key information and ask questions directly:

- [For customs and tax-related queries](#)
- [For all other border-related queries](#)